

A SINGLE POINT OF CONTACT FOR ALL REFERRALS TO THE MOBILE INTENSIVE **CARE AMBULANCE SERVICE (MICAS)**



Introduction

The reorganisation of health services and the delivery of the 'hub and spoke' Model of Care for Adult and Paediatric Critical Care necessitates transfer of critically ill patients

between hospitals to a facility that meets their clinical needs. In excess of 1200 adult critical care inter hospital transfers occur per annum. The Mobile Intensive Care Ambulance

service (MICAS) is the Adult Critical care retrieval service. It provides the specialised equipment and expertise of appropriately trained and skilled team of critical care staff to

retrieval and transport critically ill patients. It is provided by 3 hubs: MICAS East (Dublin); MICAS South (Cork) and MICAS West (Galway).

The single point of contact (Accessing Citical Care Emergency Patient Transport - 1800-ACCEPT) 1800-222-378 will streamline the referral of a critically ill patient to and

facilitate the timely retrieval of patients by a specialist transport team within a bespoke critical care ambulance.





Step

3

Secure ICU bed in receiving hospital

• Referral to MICAS - 1800 222 378

- MICAS Co ordinator to collect patient details
- Appropriate MICAS consultant included on call. (Dublin, Cork Galway) Consultant (referring) to Consultant (MICAS) discussion
- Facilitate referring consultant /MICAS consultant (+/receiving / specialist consultant) discussion
- The appropriate team, equipment and time frame will be determined by the MICAS consultant
- Any special requests will be communicated to the referring team/ specialist team





MICAS WEST

Monday, Wednesday, Friday

08:00 - 20:00

1800 222 378 Single point of contact for **MICAS** referrals



MICAS EAST

Monday - Sunday

08:00 - 20:00 / 09:00 - 17:00







MICAS SOUTH

Monday, Tuesday, Wednesday, Friday

08:00 - 20:00

The philosophy of care in MICAS is to provide the highest quality care to critically ill patients whilst transporting them to a facility that meets their medical needs by appropriately qualified and skilled team of critical care staff. It ensures every patient is transported in a way that maximises, not only their medical care, but the safety, dignity and comfort of the patient and their families.

I would like to acknowledge the contribution of the clinical teams of MICAS from Beaumont, Mater, St Vincent's, Tallaght, Cork University Hospital and Galway University Hospital